

# France repairability of dishwasher

CALCUL DE L'INDICE DE RÉPARABILITÉ ET PRÉSENTATION DES PARAMÈTRES AYANT PERMIS DE L'ÉTABLIR		Dishwasher			
FICHE D'INFORMATION À TRANSMETTRE AUX DEMANDEURS (cf. Article L. 541-9-2 du Code de l'environnement)					
Date du calcul		28.03.2024			
Nom ou marque commerciale du producteur ou de l'importateur		Hisense (Shandong) Kitchen & Bath Co., Ltd			
Adresse du producteur ou de l'importateur		Qingdao City, Shandong Province, China			
Référence du modèle donnée par le producteur ou l'importateur		HS643D90X			
Criteria	Sub-criteria	Score of subcriterion / 10	Weighting factor of subcriterion	score of criterion / 20	Total criteria scores /100
CRITERION No 1 - DOCUMENTATION	Sub-criterion 1.1. – Commitment of the producer for the duration of making available the technical documentation and advice for use and maintenance at no cost	8.46	2	16.92	76.05
CRITERION No 2 - DISASSEMBLY AND ACCESS, TOOLS, FASTENINGS	Sub-criterion 2.1. – Ease of disassembling the parts (list 2)	7.33	1	16.00	
	Sub-criterion 2.2. – Tools required to disassemble the parts (list 2)	8.00	0.5		
	Sub-criterion 2.3. – Characteristics of the fasteners (for the assembly of list 1 and 2 parts)	9.33	0.5		
CRITERION No 3 - AVAILABILITY OF SPARE PARTS	Sub-criterion 3.1. – Undertaking by the producer over the period of availability of List 2 parts	7.14	1.00	15.13	
	Sub-criterion 3.2. – Undertaking by the producer over the period of availability of List 1 parts	7.14	0.50		
	Sub-criterion 3.3. – Delivery time for list 2 parts	9.17	0.30		
	Sub-criterion 3.4. – Delivery time for list 1 parts	8.33	0.20		
CRITERION No 4 - PRICE OF SPARE PARTS	Sub-criterion 4.1. – Price ratio of parts from list 2 to the price of a new product	10.00	2	20.00	
CRITERION No 5 - SPECIFIC CRITERION	Sub-criterion 5.1. – Usage meter accessibility	0.00	1	8.00	
	Sub-criterion 5.2. – Remote assistance without charge	6.00	0.5		
	Sub-criterion 5.3. – Software reset option	10.00	0.5		
<b>Reparability index on 10</b>					<b>7.6</b>